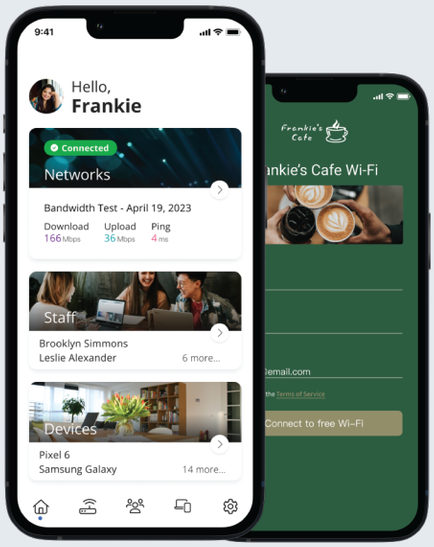
LTC CONNECT™

Smart Biz™



CommandWorx

Quick Start Guide

Primary Network Set Up

- Tap Networks from the Home screen.
- Select Primary.
- Enter the Network Name (SSID).
- Enter a secure Wi-Fi password.
- Tap Options to customize security and Network Restrictions.
- Tap Save.

Point-of-Sale Network Set Up

- Tap Networks from the Home screen.
- Select the Point-of-Sale network.
- Enter the Network Name (SSID).
- Enter a secure Wi-Fi password.
- Tap Options to customize and view security and Network Restriction options.
- To connect wireless point of sale (POS) devices, enable Wireless Network Access. To enhance business security, the POS network does not broadcast the POS SSID.
- Tap Edit and enable Broadcast SSID to connect a wireless POS device or tap Connect Device via WPS (Wi-Fi Protected Setup) to connect a POS device that requires WPS connectivity.
- Contact your service provider to assist with connecting wired POS devices.
- After Wired Network Access is enabled and set up, both Primary and Point-of-Sale wired devices will require manual approval when first connected.

Staff Network Set Up

- Tap Network from the Home screen.
- Select Staff network.
- Select Staff Network Configuration.
- See details below.

Shared Password for Staff

- Select Shared Password to create one password all staff members will share to access the Staff Network.
- Add a secure password.
- Customize Options which will apply to all staff members.

Individual Passwords for Staff

- Select Individual Passwords to maximize security and customization.
- Customize Options that apply to entire staff network.
- Tap the Home icon.
- Tap the Staff tile on the Home screen.
- Tap the plus sign to add a staff member(s).
- Add the first name, last name and email address.
- Select the Device Registration Type.
- Click Save.
- Customize Options for the staff member.
- To remove a staff member, select the staff member, tap Edit and select Delete Staff.

• Tap Networks from the Home screen.
  • Tap the Customer Portal network.
  • Tap the toggle to enable the Customer Portal

• Tap Page Content to customize the Wi-Fi splash page.
  • Enter the Network Name, Page Heading, upload a cover photo.
  • Select Login Requirements. Select name and email address if you wish to view a list of users of your customer portal.
  • Select URL or Text, then add your terms of service for using your customer Wi-Fi.
  • Enter the Button Text, such as “Connect”.
  • Click Save.

• Tap Branding
  • Upload your logos or an image and add colors.
  • Click Save.

• Tap Preview Customer Portal to view your Splash page. Edit as desired following the steps above.
• Set Network Access Hours.
• Add Network Restrictions to block objectionable content or applications.
• Tap Customer Portal Visitors to select the Login Retention Period. Login Retention Period indicates how often the customer will need to re-enter their information to connect and how data will be stored.
• Tap Email Customer List File to send a list of unique visitors over the login retention period to your CommandWorx email address.

Network Resilience Set Up

• To enable, tap Network, then tap the Network Resilience Shortcut.
• Tap the toggle to enable Network Resilience
• Tap Select Failover Device SSID and select the hotspot name of the cellular or dedicated hotspot device. The device must be on and discoverable.
• Enter the hotspot password.
• Check the terms box.
• Tap Connect to Hotspot.
• You will be notified when the connection is successful.
• Select which business-critical networks will connect to the hotspot in the event of an outage.

Network Restrictions

• Tap Networks from the Home screen.
• Select the desired network.
• Select Network Restrictions in Options.
• Select Content Restrictions to restrict access to content categories.
• Select Applications to block specific applications or add time limits on the staff network.
• Select Websites to block specific websites.

Customer Portal Access Hour Set Up

• Select Networks. Select Customer Portal in Shortcuts.
• Select Network Access Hours in Options.
• Select Every Day to set a start and end time for all days of the week.
• Select Custom to create custom start and end times or turn access off for specific days of the week.

Staff Network Access Hours

• If Staff Network is configured with a single shared password, select Network Access Hours in Options.
• Select Every Day to set a start and end time for all days of the week that apply to all staff members.
• Select Custom to create custom start and end times or turn access off for specific days of the week for all staff members.
• If Staff Network is configured with individual passwords, select the individual staff member in the Staff tile from the Home screen. Set access hours for each staff member as desired.

Visit www.ltcconnect.com for additional information, how-to videos, and FAQs.

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